

THE POSTAL SERVICES COMMISSION

POSTAL SERVICES ACT 2000 ("the Act")

SECTION 27

NOTICE IN RELATION TO PROPOSED MODIFICATIONS TO A PROPOSED FINAL ORDER

Whereas -

A. On 22 October 2002, the Postal Services Commission ("the Commission") issued a notice in relation to a proposed final order to Royal Mail Group plc, formerly known as Consignia plc ("Royal Mail") under section 26 of the Postal Services Act 2000 ("the proposed final order");

B. Representations were made by Royal Mail to the Commission dated 12 November and 11 December 2002 in relation to the proposed final order;

C. One of these representations was to the effect that Royal Mail should not be required to supply quality of service performance results at postcode area level ("the results") on a monthly basis to the Commission;

D. The reason for this representation is that Royal Mail considers the results are insufficiently robust to provide any meaningful information;

E. The Commission is minded to agree with Royal Mail that the results are currently insufficiently robust to provide meaningful information;

F. A further representation was to the effect that Royal Mail considers that it should not have to provide a progress report on the deployment at postcode area level of each of the product specifications referred to in Annexes 1 and 2 to the proposed final order;

G. The reason for this representation is that Royal Mail considers that it has already provided this report to the Commission; and

H. The Commission is minded to agree with Royal Mail that Royal Mail has already provided this report to the Commission;

Now therefore -

1. The Commission gives notice under section 27 of the Act that it proposes to make a final order under section 22 of the Act in the same terms as the proposed final order, subject to the following modifications:-

(For the reason set out at E. above) there shall be deleted from section 1 of Annex 3 to the proposed final order the words "a postcode area and";

(For the reason set out at H. above) section 2 shall be deleted from Annex 3 to the proposed final order, and the remaining sections shall be renumbered accordingly; and

(Because of the name change dated 4 November 2002) there shall be inserted into Recital A of the proposed final order the words "Royal Mail Group plc, previously known as" before "Consignia PLC" on line 2.

2. The Commission considers that Royal Mail's letters of 12 November 2002 and 11 December 2002 constitute acceptance of these proposed modifications.
5. Representations in relation to this notice may be made by writing to

Marie Whitley
Postal Services Commission
Hercules House
6 Hercules Road
London
SE1 7DB
Tel: 020 7593 2139
Fax: 020 7593 2142
E-mail: mwhitley@psc.gov.uk

On or before 5 p.m. on Thursday 19 December 2002.

Martin Stanley
Chief Executive
Postal Services Commission
Thursday 12 December 2002