

Consultation responses

Request for an exemption from notification requirements for the Royal Mail Special Delivery on account service (February 2008)

Postcomm received four non confidential responses to the recent consultation on removing some of the requirements of Condition 7 from the Special Delivery on account service. The respondents were:

- Royal Mail;
- Mail Competition Forum (MCF);
- TNT Post UK; and
- Postwatch.

The responses from Royal Mail and the MCF were provided in pdf format and are therefore available on the website separately. The responses from TNT Post UK and Postwatch are available below. Any confidential elements have been excised as requested by the respondent.

1) TNT Post UK

As with all of these [exemption applications], the big concern is about the lack of transparency where these services are priced on a basis which is or may be linked to other services (and not necessarily part of the same service).

There is also a concern about defining a market without full in depth market analysis.

2) Postwatch

Postwatch has no formal objection to Royal Mail being exempt from the requirements of Condition 7 in relation to Special Delivery on account. Although Postwatch has not received any specific comments in relation to Special Delivery on account, we believe this service could be the most contentious and we urge Postcomm to give careful consideration to comments received and ensure there is a full assessment on the competitive nature of the market this service operates in prior to making a final decision.