

POSTCOMM

THE POSTAL SERVICES COMMISSION

POSTAL SERVICES ACT 2000

SECTION 11

LICENCE

GRANTED TO

CONSIGNIA PLC

CONDITION 4

APPROVAL

23 MARCH 2001

POSTAL SERVICES ACT 2000
SECTION 11
LICENCE GRANTED TO CONSIGNIA PLC
APPROVAL OF THE POSTAL SERVICES COMMISSION
UNDER CONDITION 4

For the purposes of note 1 to the Annex to Condition 4 in Schedule 2 to the Licence granted under section 11 of the Postal Services Act 2000 on 23 March 2001 to Consignia plc ("the Licensee") the Postal Services Commission hereby, with the agreement of the Licensee, approves the product descriptions set out in the table below.

The common seal of the
Postal Services Commission
hereunto affixed is
authenticated by –

Authorised for that purpose by
the Postal Services Commission

Date: 23 March 2001

TABLE

Consignia product name	Product description
1st Class Mail	Fast service for letters and small packets not requiring a signature or compensation above £27 Certificate of Posting free on request. No weight limit
2nd Class Mail	Economical service for letters and small packets not requiring a signature or compensation above £27. Certificate of posting free on request

Consignia product name	Product description
Business Collections	
Business Collections – Standard Service	Regular daily collection after 15.00 if spend below minimum level
Business Collections – Free	Single collection of 1000 items or more, or items with value above minimum level, or regular daily collection from specific site if spending above minimum level per annum
Business Collections – Early	Regular daily collection before 15.00 if spending below minimum level per annum
Business Collections - Ad-hoc	Single collection of fewer than 1000 items or items with value below minimum level
Weekend Business Collection	Regular Saturday or Sunday collection
Collection from Locked Private Posting Box	A posting box not owned by Consignia and sited in a position accessible to the public from which Consignia collect stamped mail, e.g. Hotels, Hospitals
Collection from Locked Private Posting Box Weekends	A posting box not owned by Consignia and sited in a position accessible to the public from which Consignia collect stamped mail, e.g. Hotels, Hospitals
Post to and from Points other than Ground Floor	Charge for additional floors requested by customer
Surcharges	
Surcharges (Social)	Handling cost charged for the collection of under paid items
Surcharges (Business)	Handling cost charged for the collection of under paid items
Timed Delivery	Allows customers to specify what time of day they want their mail delivered from 06.00 onwards
Electronic Services Postage	Actual postage values associated with the computerised, enveloping and delivery service for personalised business mailings
Prepaid Stationery	
Prepaid Stationery 1st Class (5 types)	Envelopes already stamped for use within the UK
Prepaid Stationery 2nd class (5 types)	Envelopes already stamped for use within the UK
Recorded Delivery	
Recorded Delivery 1st Class	Signature of recipient is obtained on delivery to any UK address - Fee element only
Recorded Delivery 2nd Class	Signature of recipient is obtained on delivery to any UK address - Fee element only
Proof of Delivery	Signature of recipient is returned to sender as proof of delivery for a fee when used in conjunction with Recorded
Cleanmail	
Cleanmail 1st Class CBC	5% discount for customer bar coded mail for mailings of 2000 or more items, but at a lower volume and mail presentation specification than for Mailsort 700

Consignia product name	Product description
Cleanmail 1st Class OCR	3% discount for OCR readable mail for mailings of 2000 or more items, but at a lower volume and mail presentation specification than for Mailsort 700
Cleanmail 2nd Class CBC	5% discount for customer bar coded mail for mailings of 2000 or more items, but at a lower volume and mail presentation specification than for Mailsort 700
Cleanmail 2nd Class OCR	3% discount for OCR readable mail for mailings of 2000 or more items, but at a lower volume and mail presentation specification than for Mailsort 700
Mailsort	
Mailsort 1400 1	Service for large UK mailings of items presorted by the customer. Minimum number of 1400 direct selections.
Mailsort 1400 2	Service for large UK mailings of items presorted by the customer. Minimum number of 1400 direct selections.
Mailsort 1400 3	Service for large UK mailings of items presorted by the customer. Minimum number of 1400 direct selections.
Mailsort 700 1	Service for large UK mailings of items presorted by the customer. Minimum number of 750 direct selections. Must contain CBC including Delivery Point Suffix. Customer Final labelling mandatory. Mail must be capable of being sorted by machine
Mailsort 700 2	Service for large UK mailings of items presorted by the customer. Minimum number of 750 direct selections. Must contain CBC including Delivery Point Suffix. Customer Final labelling mandatory. Mail must be capable of being sorted by machine
Mailsort 700 3	Service for large UK mailings of items presorted by the customer. Minimum number of 750 direct selections. Must contain CBC including Delivery Point Suffix. Customer Final labelling mandatory. Mail must be capable of being sorted by machine
Mailsort 120 OCR 1c	Service for large UK mailings of items presorted by the customer. Minimum sortation to 129 postcode area selections. 8% discount for OCR readable. Mail must be capable of being sorted by machines
Mailsort 120 CBC 1c	Service for large UK mailings of items presorted by the customer. Minimum sortation to 129 postcode area selections. 10% discount for barcoding. Mail must be capable of being sorted by machines
Mailsort 120 OCR 2c	Service for large UK mailings of items presorted by the customer. Minimum sortation to 129 postcode area selections. 8% discount for OCR readable. Mail must be capable of being sorted by machines
Mailsort 120 CBC 2c	Service for large UK mailings of items presorted by the customer. Minimum sortation to 129 postcode area selections. 10% discount for barcoding. Mail must be capable of being sorted by machines
Mailsort Light	Low cost service for the lightweight stage of multistage mailing campaigns in the UK
Flatsort 1400 Levy-Exempt	Simple method of posting large-size mailings of flat packets

Consignia product name	Product description
Packetpost	
Packetpost Daily Rate 1 st	Minimum 5000 UK items per year. Cost calculated on average weight of the consignment each day. Each item must weigh more than 60 gm.
Packetpost Daily Rate 2 nd	Minimum 5000 UK items per year. Cost calculated on average weight of the consignment each day. Each item must weigh more than 60 gm, and no more than 1kg
Packetpost Flat Rate 1 st	Minimum 10000 UK items per year. Cost calculated on calculated average weight of the consignments, which is reviewed quarterly. Each item must weigh more than 60 gm.
Packetpost Flat Rate 2 nd	Minimum 10000 UK items per year. Cost calculated on calculated average weight of the consignments, which is reviewed quarterly. Each item must weigh more than 60 gm and no more than 1kg.
Packetsort 12 Flat Rate 1c	Simple method of posting large-size mailings of packets (> 1000 in each posting)
Packetsort 12 Flat Rate 2c	Simple method of posting large-size mailings of packets (> 1000 in each posting)
Packetsort 12 Daily Rate 1c	Simple method of posting large-size mailings of packets (> 1000 in each posting)
Packetsort 12 Daily Rate 2c	Simple method of posting large-size mailings of packets (> 1000 in each posting)
Flatsort 12 Flat Rate 1c	Simple method of posting large-size mailings of flat packets
Flatsort 12 Flat Rate 2c	Simple method of posting large-size mailings of flat packets
Flatsort 12 Daily Rate 1c	Simple method of posting large-size mailings of flat packets
Flatsort 12 Daily Rate 2c	Simple method of posting large-size mailings of flat packets
Rural Carriage of Goods	Carriage of goods in rural areas
Rural Newspaper Delivery Service	Delivery of newspapers in rural areas
Franked Paid Surcharge	Use of a franked impression for collection of a fee for insufficient or unpaid postage before delivering an item
Franking Machine Resetting	Fee for Consignia personnel visiting a customers site to add postage credit to a franking machine
Pouch Services (Bespoke)	e.g. ministerial pouch (or box)
Postbuses	Vehicles that deliver and collect mail in rural areas and are available to customers for transport at a locally established rate
Special Handstamping	Pictorial postmarks featuring customers own chosen design

Consignia product name	Product description
Calling for Priority Mail	Allows customers to have a standing arrangement to call for Special Delivery and Recorded items
Rural Roadside Locked Private Letter Boxes	Customers with a lockable Private Roadside Letter Box can leave mail in it for daily collection at the same time as the Consignia delivers
Newspaper Registration Fee	Annual registration fee for newspapers that enables a first class postal service at second class rates
Selectapost	Pre-sorts business mail before delivery
Retention of Mail (Business Retentions only)	Service to hold customers mail for up to 2 months, and deliver at their convenience
Railway Letter Service	Acting as Consignia agents, railway companies may convey small amounts of mail on their passenger service in the UK - licence fee chargeable to the railway company. Maximum weight 60 grms
Do Not Redirect	Where Consignia intercepts mail and returns it to the sender if it would otherwise be redirected, e.g. social security and benefit mail
Government Postage	
Government Postage - General Elections	Special arrangements for official election mail paid for by the Home Office
Government Postage - European Elections	Special arrangements for official election mail paid for by the Home Office
Government Postage - By Elections	Special arrangements for official election mail paid for by the Home Office
Articles for the Blind	Free First class service for UK bound items designed for blind people (max weight 7kg)
Certificate of Posting	Proof of posting for services except Recorded and Special Delivery.
Petitions to Queen/Parliament	Customers in the UK may post certain official documents to the Crown and either House of Parliament free of charge
Proof of Delivery	Service available after the time of posting to provide the signature of the person who signed for an item. Available with only selected services, e.g. Special Delivery

Consignia product name	Product description
Poste Restante	Travellers can collect their mail free of charge at any post office in the UK
Private Boxes	
Private Boxes - Standard Service 6 Months	Enables Customers to collect mail from their local delivery office - 6 month rental period
Private Boxes - Delivery to Normal Address 6 Months	Enables Customers to have their box mail delivered to their premises - 6 month rental period
Private Boxes - Transfer to PO Box 6 Months	Enables Customers to have their normally addressed mail transferred to their box - 6 month rental period
Private Boxes - Night-time Collection 6 Months	Enables Customers to collect mail during late hours (where available) from their local delivery office - 6 month rental period
Private Boxes - Early Collection 6 Months	Enables Customers to collect mail during early (where available) from their local delivery office - 6 month rental period
Private Boxes - Locked 6 Months	Enables Customers to collect mail from a locked box to which they have the key (only available in some offices) - 6 month rental period
Private Boxes - Standard Service 12 Months	Enables Customers to collect mail from their local delivery office - 12 month rental period
Private Boxes - Delivery to Normal Address 12 Months	Enables Customers to have their box mail delivered to their premises - 12 month rental period
Private Boxes - Transfer to PO Box 12 Months	Enables Customers to have their normally addressed mail transferred to their box - 12 month rental period
Private Boxes - Night-time Collection 12 Months	Enables Customers to collect mail during late hours (where available) from their local delivery office - 12 month rental period
Private Boxes - Early Collection 12 Months	Enables Customers to collect mail during early (where available) from their local delivery office - 12 month rental period
Private Boxes - Locked 12 Months	Enables Customers to collect mail from a locked box to which they have the key (only available in some offices) - 12 month rental period
Mailroom Services	
Mailroom Management	Managing a customers mailroom for them on a contract basis
Mailroom Consultancy	Expert advice on the best way to run a mailroom

Consignia product name	Product description
Mailroom Post Opening	Customers post is opened for them prior to delivery
Mailroom Health Check	A quick review of a customers mailroom to compare it to recommended standards
BT Telemessaging Service - Exempt/Standard	Bespoke Service
BT Telemessaging Service - Exempt/Standard - Postage	Bespoke Service
Redirection Services	
Redirection (Social) 3 Months	Allows customers to have mail redirected from their old private address to a new address
Redirection (Social) 1 year	Allows customers to have mail redirected from their old private address to a new address
Redirection (Business) 3 Months	Allows customers to have mail redirected from their old business address to a new address
Redirection (Business) 1 year	Allows customers to have mail redirected from their old business address to a new address
Redirection (Social) 1 Month	Allows customers to have mail redirected from their old private address to a new address
Redirection (Business) 1 Month	Allows customers to have mail redirected from their old business address to a new address
Keepsafe (Social) 2 Weeks	Social customers mail can be held for up to 2 months while they are away. It is then delivered on their return
Keepsafe (Social) 3 Weeks	Social customers mail can be held for up to 2 months while they are away. It is then delivered on their return
Keepsafe (social) 4 Weeks	Social customers mail can be held for up to 2 months while they are away. It is then delivered on their return
Keepsafe (Social) 2 Months	Social customers mail can be held for up to 2 months while they are away. It is then delivered on their return
Diversion (Delivery at Another Address)	Enables business customers to divert mail to or from another branch address or a private address
Response Services licence Fees	
Response Services licence	Customers hold a 12 month licence allowing them to offer Business Reply and Freepost as and when they choose
Freepost Name licence	Customers hold a 12 month licence allowing them to use Freepost Name facility
Large Response licence inland	Customers holding 10 or more licences a year hold a 12 month licence allowing them to offer Business Reply and Freepost as and when they choose at cheaper rates
Priority Response licence	Customers hold a 12 month licence allowing them to offer Business Reply and Freepost as and when they choose, and receive a first delivery service

Consignia product name	Product description
Priority Large Response licence	Customers holding 10 or more licences a year hold a 12 month licence allowing them to offer Business Reply and Freepost as and when they choose at cheaper rates and receive a first delivery service
Large Response Sort licence	Customers receiving 50000 or more responses per year hold a 12-month licence allowing them to offer Business Reply and Freepost as and when they choose at cheaper rates. Mail is departmentally sorted before delivery
Priority Response sort licence	Customers hold a 12-month licence allowing them to offer Business Reply and Freepost as and when they choose, and receive a first delivery service.
Presstream	
Presstream 1	Distribution service for UK mailings of customer-sorted magazines and periodicals. Next working day delivery
Presstream 2	Distribution service for UK mailings of customer-sorted magazines and periodicals. 3 working day delivery
Citystream	Distribution service for UK mailings of customer-sorted magazines and periodicals for city centres. Next working day delivery
Door to Door	Delivery of unaddressed promotional material to addresses throughout the UK
Response Services	
Response Services Standard	Pre-printed reply envelopes, cards or labels
Election Response Services	Pre-printed reply envelopes, cards or labels
Response Service Barcode	Pre-printed reply envelopes, cards or labels
Priority Response Services	Pre-printed reply envelopes, cards or labels
Large User Response Standard	Pre-printed reply envelopes, cards or labels
Large User Response Barcode	Pre-printed reply envelopes, cards or labels
Large User Priority Response Services	Pre-printed reply envelopes, cards or labels
Local Authority Response	Pre-printed reply envelopes, cards or labels
Automated Response Services	Pre-printed reply envelopes, cards or labels
Priority Response Sort	Pre-printed reply envelopes, cards or labels
Large Response Post Sort	Pre-printed reply envelopes, cards or labels
Freepost Name	A simple address format for TV, radio, cinema and poster advertising
Admail	Redirection service for direct response advertisers
Walksort	
Walksort 1	Low cost service for large volume mailers who sort their mailings by postal delivery walk. 3 working days delivery

Consignia product name	Product description
Walksort 2	Low cost service for large volume mailers who sort their mailings by postal delivery walk. Next working day delivery
Address Management Centre Products	Address Data products and services (derived from PAF)
New Occupiers Services	A service providing data on customers who use the redirection' service and who would welcome future direct mail.
Electronic Services	
Electronic Services	An 'electronic to physical' service, whereby contracted customers send data, on a regular basis, for printing, enveloping and despatch into Consignia's network.
Electronic on Demand	Similar to above, but for use on an ad hoc basis (such as Direct Mail campaigns).
Parcel Services – special delivery	
Spec Del BR £250 Comp Licence	
Spec Del BR £1000 Comp Licence	
Spec Del BR £2500 Comp Licence	
Spec Del Prepaid Envelopes	
Special Delivery BR £1000 Comp	Special delivery with response services
Special Delivery £1000 Compnsn	
Special Delivery BR £250 Comp	Special delivery with response services
Special Delivery Contract	
Special Delivery £250 Compnsn	
Special Delivery BR £2500 Comp	Special delivery with response services
Special Delivery £2500 Compnsn	
Parcelforce 24	
Parcelforce 24	Delivery next day by 5:30pm. England, Wales and parts of Southern Scotland and Northern Ireland. 30kg limit. Guaranteed
Parcelforce 24 Courier Pack	Bagged Product. Delivery next day by 5:30pm. England, Wales and parts of Southern Scotland and Northern Ireland. Guaranteed. Size 1 = max 1kg (275 x 365mm). Size 2 = max 10kg (340 x 450mm). Size 3 = max 10kg (410 x 570mm)
Guaranteed Pallets 24	Palletised service. Nextday. England, Wales, Scotland and Northern Ireland (excluding some parts of Northern Scotland and Scottish Highlands & Islands). 1000kg limit. Guaranteed

Consignia product name	Product description
Parcelforce 24 Residential Delivery - Evening	Delivery next day between 17:00 & 21:00. England, Wales and parts of Southern Scotland and Northern Ireland. Not available to some areas in Scotland, Wales, South West or the Isle of Man and the Isle of Wight. 30kg limit. Guaranteed
Parcelforce Pre 10 am	
Parcelforce By 9am	Delivery by 9am next day. England, Wales and parts of Southern Scotland and Northern Ireland. 30kg limit. Guaranteed
Parcelforce by 9am Courier Pack	Bagged Product. Delivery by 9am next day. England, Wales and parts of Southern Scotland and Northern Ireland. Guaranteed. Size 1 = max 1kg (275 x 365mm). Size 2 = max 10kg (340 x 450mm). Size 3 = max 10kg (410 x 570mm).
Parcelforce 10	
Parcelforce By 10am	Delivery by 10am next day. England, Wales and parts of Southern Scotland and Northern Ireland. 30kg limit. Guaranteed.
Parcelforce by 10am Courier Pack	Bagged Product. Delivery by 10am next day. England, Wales and parts of Southern Scotland and Northern Ireland. Guaranteed. Size 1 = max 1kg (275 x 365mm). Size 2 = max 10kg (340 x 450mm). Size 3 = max 10kg (410 x 570mm).
Parcelforce ServiceMaster	Overnight distribution for collection from a Parcelforce depot from 8.00am by authorised engineers and sales staff.
Parcelforce 12	
Parcelforce By Noon	Delivery by noon next day. England, Wales and parts of Southern Scotland and Northern Ireland. 30kg limit. Guaranteed
Parcelforce by Noon Courier Pack	Bagged Product. Delivery by Noon next day. England, Wales and parts of Southern Scotland and Northern Ireland. Guaranteed. Size 1 = max 1kg (275 x 365mm). Size 2 = max 10kg (340 x 450mm). Size 3 = max 10kg (410 x 570mm).
Sameday	
Parcelforce Sameday	Sameday delivery. Within the M25.
Parcelforce Sameday Intercity	Sameday. Delivery to and from major towns and cities throughout the UK. Subject to rail availability.
Parcelforce 48	
Parcelforce 48	2 Day delivery across UK. 3 day Highlands and Islands. 30kg limit. Guaranteed
Parcelforce 48 Residential Delivery - Evening	2 Day delivery between 17:00 - 21:00 across UK. Not available to some areas in Scotland, Wales, South West or the Isle of Man and the Isle of Wight. 30kg limit. Guaranteed
Parcelforce 48 Residential Delivery - Morning	2 Day delivery between 07:00 - 12:00 across UK. Not available to some areas in Scotland, Wales, South West or the Isle of Man and the Isle of Wight. 30kg limit. Guaranteed
Guaranteed Pallets 48	Palletised service. 2 working day delivery. England, Wales, Scotland and Northern Ireland (excluding some parts of Northern Scotland and Scottish Highlands & Islands). 1000kg limit. Guaranteed
Parcelforce Standard Public Tariff	3 Day (expected) delivery across UK. 30kg limit. Not guaranteed

Consignia product name	Product description
Parcelforce Standard Contract	3 Day (expected) delivery across UK. 30kg limit. Not guaranteed. Available to large volume customers and can include the following features – collection from customer premises, tracking of traffic through distribution and account facilities
Parcelforce 72	
Guaranteed Pallets 72	Palletised service. 3 working day delivery. England, Wales, Scotland and Northern Ireland (excluding some parts of Northern Scotland and Scottish Highlands & Islands). 1000kg limit. Guaranteed
Parcelforce 72	3 Day delivery across UK. 3-4 day Highlands and Islands. 30kg limit. Guaranteed
International	
International Datapost	Urgent delivery, nextday delivery to selected destinations in Zones 4-12. Other locations slower. 212 countries and territories world-wide. Limits vary, typically 20-30kg. Guaranteed
Parcelforce World-wide Courier Pack	Bagged product. Urgent delivery, noon or nextday delivery to selected destinations in Zones 4-12. Other locations slower. 212 countries and territories world-wide. Guaranteed. Size 1 = max 250g (275 x 365mm). Size 2 = 340 x 450mm. Size 3 = 410 x 570mm
International Datapost by 9am	Delivery before 9am Nextday. Small number of European cities only. Generally 20-30kg limit. Guaranteed
International Datapost by 10am	Delivery before 10am Nextday. Small number of European cities only. Generally 20-30kg limit. Guaranteed
International Datapost By Noon	Before 12, Nextday. Most of the USA. Available to customers in the following London postcodes all EC, E1, E14, N1, NW1 SW1, TW1, TW3, TW9, W1, & UB3.
International Euro 48	Less time sensitive (transit time 2-4 working days). 37 European destinations. 30kg limit. Guaranteed
Ireland 24	Nextday delivery from Northern Ireland to any destination within the Republic of Ireland. 30kg. Guaranteed
International Economy	From 10 working days Eastern Europe. From 20 working days world-wide. Over 200 countries and territories in Zones 9-12. Weight limits generally 20-30kg. Not guaranteed
International Standard	3+ working days Europe, 5+ working days world-wide. 239 countries and territories world-wide. Generally 20-30kg. Not Guaranteed
International Breakbulk	Palletised Service. Generally 3-5 working days. Treats multiple addressed parcels as single palletised load. France, Germany, Republic of Ireland & the Netherlands. 1000kg limit for pallet, generally 30kg limit for component parcels.
Euro 48 Pallets	Palletised service. Less time sensitive (generally between 2-6 days). Around 30 Western & Eastern European destinations. 1000kg limit. Not guaranteed
International Pallets	Palletised service. Door to Door or Door to Airport, Business addresses in North America. Other world-wide destinations by arrangement
International Scheduled	3 to 6 working days. To main destinations outside of Europe. Formerly known as International FastTrack.

Consignia product name	Product description
Airmail Public Tariff	
Articles for the Blind - Air	Provides low cost mail service for items designed for blind people
Airpacks (Business)	Prepaid packaging for our Airmail Small Packet service
Airpacks (Consumer)	Prepaid packaging for our Airmail Small Packet service
Airmail Small Packets	Standard Airmail service for gifts, goods and samples
Airmail Printed Papers	Standard Airmail service for printed matter
Airmail Postcards	Standard Airmail service for postcards
Airmail Letters	Standard Airmail service for letters
Air Letters	All-in-one letter and envelope with prepaid Airmail postage
Aircard	Prepaid International greeting cards
British Forces Mail	
British Forces Mail (Outward)	Special concessionary postage rates are available for sending mail to HM Forces members serving overseas
British Forces Mail (Inward)	British Forces mail posted overseas for delivery within the UK
Misc Contract Services	
Docket Completion	Add on service
Departmental Billing	Add on service
Sortation of Badly Pre-sorted Mail	Add on service
Relabelling a International Sorted Bag	Add on service
Overlabelling by Machine	Add on service
Handstamping	Add on service
Overlabelling by Hand - 2 labels	Add on service
Overlabelling by Hand - 1 label	Add on service
International Sorted Mail Options	Service for businesses sending mail to international destinations which will not be delivered by the PTT
Application of Indicia	Add on service
International Response Services	
International Business Reply Service	Response service that allows Airmail pre-printed replies to be paid by customers

Consignia product name	Product description
International Admail	Provides direct response advertisers in the UK with an overseas reply address for international mailings
Overseas Returns Surcharges	Handling cost charged for the collection of under paid items
Contract Services	
International Unsorted on Demand Priority	Service for businesses sending large, one off international mailing with enhanced delivery times
International Unsorted Priority	Economical service for businesses sending large, regular volumes of international mail with enhanced delivery span
International Unsorted Economy	Economical service for businesses sending large, regular volumes of international mail with extended delivery span
International Unsorted on Demand Economy	Economical service for businesses sending large, one off international mailing with extended delivery span
International Sorted Economy M-Bag	Economical service for businesses sending bulk postings of printed matter to a single international address by Surface mail
International Sorted Economy	Economical service for businesses sending large volumes of International mail by Surface mail
International Sorted Standard M-Bag	Service for businesses sending bulk postings of printed matter to a single international address
International Sorted Standard	Service for businesses sending large volumes of mail to international destinations outside Europe
International Sorted Priority M-Bag	Service for businesses sending bulk postings of printed matter to a single international address with enhanced delivery times
International Sorted Priority	Service for businesses sending large volumes of time-sensitive mail to international destinations
International Unsorted Priority Mail Prep	Add on service
International Unsorted Economy Mail Prep	Add on service
International Sorted Economy Bundles	Economical service for businesses sending bulk postings of printed matter to a single international address by Surface mail
International Sorted Priority Bundles	Service for businesses sending large volumes of time-sensitive mail to international destinations
International Sorted Standard Bundles	Service for businesses sending large volumes of mail to international destinations outside Europe

Consignia product name	Product description
Direct Entry	
DE Direct Mail	Offers access to the domestic services and discounts in other countries for bulk direct mail
DE Domestic Letter	Offers access to the domestic services and discounts in other countries for bulk letters, publications and packages
DE Packages	Offers access to the domestic services and discounts in other countries for packages
DE Press & Publications	Offers access to the domestic services and discounts in other countries for bulk publications
International Priority Services	
Swiftpacks	Prepaid envelopes for Swiftair, our express Airmail service
Swiftair Plus Recorded	International express Airmail service that provides signature on delivery
International Registered - 500 Cover	International delivery service that provides a signature and offers up to £500 compensation for loss or damage
International Recorded	International delivery service that provides signature of recipient on delivery to any world-wide destination
International Registered - 2200 Cover	International delivery service that provides a signature and offers up to £2,200 compensation for loss or damage
Swiftair Plus Registered 500 Cover	Express Airmail service that provides signature on delivery and up to £500 compensation for loss or damage
Swiftair Plus Registered 2200 Cover	Express Airmail service that provides signature on delivery and up to £2,200 compensation for loss or damage
Swiftair	World-wide express Airmail service
Advice of Delivery (Outward)	Signature of recipient is returned to sender by Airmail as proof of delivery
International Inward Mail	
General Incoming International Mail	International business and social mail for delivery within the UK
Incoming International M-bags	International mail pre-sorted to a single address destination for delivery within the UK
Incoming International Express	Incoming time critical International posting for delivery within the UK
Incoming International Registered	Incoming receipted International posting for delivery within the UK
Customs	Customs charges collected
ADEC&Transits	Small volumes of International mail from countries with low density international penetration, for onward transmission

Consignia product name	Product description
International Redirections	
Redirection (International) 1 month	Allows customers to have mail redirected from their old private address to a new address overseas
Redirection (International) 3 months	Allows customers to have mail redirected from their old private address to a new address overseas
Redirection (International) 6 months	Allows customers to have mail redirected from their old private address to a new address overseas
Redirection (International) 1 Year	Allows customers to have mail redirected from their old private address to a new address overseas
Surface Public Tariff	
Surface Small Packets	Economical service for sending gifts, goods and samples
Surface Printed Papers	Economical international service for printed matter
Surface Postcards	Economical service for sending postcards to destinations outside Europe
Surface Letters	Economical service for sending letters to destinations outside Europe
Articles for the Blind - Surface	Provides free Surface mail service for items designed for blind people
World Markets	
ABB Electronic Computer Generated - Std	International items posted into the UK for delivery within the UK, with workshare conditions similar to inland product
ABB Flatsort 1400 Levy Exempt	International items posted into the UK for delivery within the UK, with workshare conditions similar to inland product
ABB Returns	International items posted into the UK for delivery within the UK, with workshare conditions similar to inland product
ABB Mail - Presstream 2c Discount	International items posted into the UK for delivery within the UK, with workshare conditions similar to inland product
ABB Mail - Presstream 1c Discount	International items posted into the UK for delivery within the UK, with workshare conditions similar to inland product
ABB Mail - Mailsort 3	International items posted into the UK for delivery within the UK, with workshare conditions similar to inland product
ABB Mail - Mailsort 2	International items posted into the UK for delivery within the UK, with workshare conditions similar to inland product
ABB Mail - Door to Door	International items posted into the UK for delivery within the UK, with workshare conditions similar to inland product
ABB Mail - Citystream	International items posted into the UK for delivery within the UK, with workshare conditions similar to inland product

Consignia product name	Product description
ABB Mail - Business Reply Service	International items posted into the UK for delivery within the UK, with workshare conditions similar to inland product
ABB Registered	International items posted into the UK for delivery within the UK, with workshare conditions similar to inland product
ABB Mail - Walksort 1	International items posted into the UK for delivery within the UK, with workshare conditions similar to inland product
ABB Mail Standard Tariff 1 st Class	International items posted into the UK for delivery within the UK, with workshare conditions similar to inland product
ABB Mail Standard Tariff 2 nd Class	International items posted into the UK for delivery within the UK, with workshare conditions similar to inland product
ABB Mail Mailsort Light	International items posted into the UK for delivery within the UK, with workshare conditions similar to inland product
ABB Mail – Mailsort 1	International items posted into the UK for delivery within the UK, with workshare conditions similar to inland product
ABB Packetpost	International items posted into the UK for delivery within the UK, with workshare conditions similar to inland product
ABB Walksort 2	International items posted into the UK for delivery within the UK, with workshare conditions similar to inland product
ABC/AC Returns	International items posted overseas UK for onward transmission to other International destinations with similar arrangement to International UK Contract services
ABC/AC Mail – Unsorted Economy	International items posted overseas UK for onward transmission to other International destinations with similar arrangement to International UK Contract services
ABC/AC Mail – Sorted Standard M Bag	International items posted overseas UK for onward transmission to other International destinations with similar arrangement to International UK Contract services
ABC/AC Mail – Sorted Standard	International items posted overseas UK for onward transmission to other International destinations with similar arrangement to International UK Contract services
ABC/AC Mail – Sorted Priority M Bag	International items posted overseas UK for onward transmission to other International destinations with similar arrangement to International UK Contract services
ABC/AC Mail – Sorted Priority	International items posted overseas UK for onward transmission to other International destinations with similar arrangement to International UK Contract services
ABC/AC Mail – Sorted Economy M Bag	International items posted overseas UK for onward transmission to other International destinations with similar arrangement to International UK Contract services
ABC/AC Mail – Sorted Economy	International items posted overseas UK for onward transmission to other International destinations with similar arrangement to International UK Contract services
ABC/AC Mail – Direct Entry	International items posted overseas UK for onward transmission to other International destinations with similar arrangement to International UK Contract services
ABC/AC Mail - Admail	International items posted overseas UK for onward transmission to other International destinations with similar arrangement to International UK Contract services

Consignia product name	Product description
ABC/AC International Business Reply Service	International items posted overseas UK for onward transmission to other International destinations with similar arrangement to International UK Contract services
ABC/AC Unsorted	International items posted overseas UK for onward transmission to other International destinations with similar arrangement to International UK Contract services
ABC/AC Sorted Mail Options	International items posted overseas UK for onward transmission to other International destinations with similar arrangement to International UK Contract services
ABC/AC Mail Unsorted Standard	International items posted overseas UK for onward transmission to other International destinations with similar arrangement to International UK Contract services
ABC/AC Mail Unsorted Priority	International items posted overseas UK for onward transmission to other International destinations with similar arrangement to International UK Contract services
ABC/AC Mail Unsorted Priority Bundles	International items posted overseas UK for onward transmission to other International destinations with similar arrangement to International UK Contract services
ABC/AC Mail - Sorted Standard Bundles	International items posted overseas UK for onward transmission to other International destinations with similar arrangement to International UK Contract services
ABC/AC Mail - Sorted Economy Bundles	International items posted overseas UK for onward transmission to other International destinations with similar arrangement to International UK Contract services
Letters to Father Christmas/Santa Mail	Senders of stamped mail addressed to Father Christmas or Santa Claus at fictitious addresses receive a Christmas card, provided they included a return address.
Return to sender	Free service for return of undelivered letter to sender but other applicable fees (surcharges) may apply
Callers Service	Fee for an individual search, but free in rural areas if customer is calling for items that have missed the day's delivery
Young Letter Writers Competition	An annual national letter writing competition
Educational material for schools	Information packs that primary and secondary school teachers can use to explain how the postal system works, e.g., history, journey of a letter
Heritage Services	Service providing access to materials detailing the history of the British Post Office

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