

**POSTCOMM**  
**(THE POSTAL SERVICES COMMISSION)**  
**POSTAL SERVICES ACT 2000**  
**SECTIONS 22, 26 AND 27(8)**  
**NOTICE OF DECISION NOT TO MAKE FINAL**  
**ORDER AGAINST**  
**ROYAL MAIL GROUP LTD**

**Whereas –**

- (1) Royal Mail Group Ltd, company number 4138203, having its registered office at 148 Old Street London EC 1V 9HQ (“Royal Mail”) is the holder of a licence (“the Licence”) granted by the Postal Services Commission (“Postcomm”) under section 11 of the Postal Services Act 2000 (“the Act”) on 23 March 2001.
- (2) The licence was amended on 1 April 2003, 2 November 2005, 25 May 2006 and 19 February 2009.
- (3) On 13 March 2009 Postcomm published a document entitled “An investigation into Royal Mail’s offering of Tailor Made Incentives on Mailsort 2 products and its compliance with Condition 21(5) A final decision by the Postal Services Commission”.
- (4) On the same date Postcomm issued a notice under section 26 of the Act proposing to make a final order against Royal Mail under section 22 of the Act for contravention of paragraph 5 of Condition 21 in Schedule 2 to the Licence and giving Royal

Mail until 6 April 2009 to make representations in relation to the proposed order.

- (5) On 27 March 2009 Royal Mail made representations to Postcomm in response to the said notice in which it said (among other things) that it had taken the decision not to reintroduce Tailor Made Incentives on Mailsort 2 products.
- (6) Postcomm has considered Royal Mail's representations and is satisfied that Royal Mail has agreed to take and is taking all the steps that Postcomm considers appropriate to secure compliance with paragraph 5 of Condition 21 in Schedule 2 to the Licence insofar as Tailor Made Incentives on Mailsort 2 products gave rise to a contravention of that paragraph.

**Now therefore pursuant to section 27(8) of the Act Postcomm hereby gives notice as follows –**

Postcomm has decided not to make the final order it had proposed to make by notice under section 26 of the Act dated 13 March 2009.

Tim Brown

Chief Executive

Authorised for the purpose

by Postcomm

Dated 5 May 2009